

WORK SMARTER... NOT HARDER!

WARRANTY

FABRICATION



1800 377 753
fireplumb.com.au

STANDARD ONE-YEAR WARRANTY
FIIREPLUMB SUPPLIES PTY LTD
ABN: 61 144 953 659

1. WARRANTY STATEMENT

Fireplumb Supplies warrants that its products are free from manufacturing defects in material and workmanship for a period of one (1) year from the date of original purchase.

This warranty applies to the product only and does not extend to installation, labour, or any associated costs.

2. WARRANTY COVERAGE

Under this warranty, Fireplumb Supplies Pty Ltd agrees to, at its option:

Repair, Replace, or Refund the original purchase price of any product found to be defective during the warranty period.

3. EXCLUSIONS

This warranty does not cover: Damage resulting from misuse, incorrect installation, abuse, or neglect. Fair wear and tear.

Damage caused by external factors (e.g. fire, flood, corrosion, impact)

Modification or unauthorised repairs and any indirect or consequential losses

4. CONDITIONS

Warranty is valid only with proof of purchase. Product must be used in accordance with its intended application.

All claims must be submitted within 12 months of purchase. This warranty is non-transferable.

Photos must be taken prior to removal of product in working environment.

5. CLAIM PROCEDURE

To make a claim, please contact:

Fireplumb Supplies Pty Ltd – Warranty Claims

Phone: 1800 377 753

Email: sales@fireplumb.com.au

Address: Po Box 208 Acacia Ridge QLD 4110

You may be required to return the product for assessment.

6. MANUFACTURER WARRANTY

As Fireplumb Supplies are a reseller the manufacture may, at its discretion, require further information and external testing.

Fireplumb Supplies Pty Ltd

Date of Issue: 19/05/2025

BRISBANE STH

31 LENSWORTH ST

COOPERS PLAINS

T: 07 3064 1046

BRISBANE NTH

90 NORTHLINK PLACE

VIRGINIA

T: 07 3865 7554

GOLD COAST

9 ENERGY CRESENT

MOLENDINAR

T: 07 5603 3712

SHEET METAL

ACACIA RIDGE

T: 07 3064 1046

FABRICATION

COOPERS PLAINS

T: 07 3064 1046